

Keystone System Requirements

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Stand-Alone System / Network Workstation

RAM	8 GB minimum
Disk	10 GB free hard disk space (does not include space for database files)
CPU	Intel x86/x64 or compatible, 2 GHz minimum (quad-core x64 recommended)
Display	1280 x 1024 or higher
OS	Windows 11 or higher

Network Server

RAM	16 GB minimum (additional users require more RAM)
Disk	10 GB free hard disk space (does not include space for database files) <i>We strongly recommend a separate drive for Keystone database files</i>
CPU	Intel x64 or compatible, 2.5 GHz quad-core (Intel Xeon 3 GHz+ recommended)
Display	1280 x 1024 or higher
OS	Windows Server 2016 or higher

Please contact GivenHansco IT (800-548-9754) to discuss your specific server hardware requirements before purchasing!

Important Notes:

- Windows desktop "S" versions are NOT supported.
- Windows Server Essentials/Small Business Server versions are NOT supported.
- Windows Volume Shadow Copy (VSS) must be **disabled** on the drive containing Keystone Accounting, Dispatch and GPS database files to avoid database corruption
- Anti-virus/anti-malware scanning must be **disabled** on all database files to avoid corruption
- Additional CPU cores and RAM are required on the server when using Remote Desktop and/or other applications on the same server.
- Keystone FX and Datascope require additional RAM on each workstation where they are used.
- A reliable high-speed Internet connection is required at each separate location where Keystone is installed for support purposes.
- A hard-wired network connection is required for all servers and workstations. Workstations using VPN, remote and/or wireless network connections must be configured to run Keystone using Remote Desktop to maintain data integrity.